



Return Authorization Form

Returns and Exchanges

You may return or exchange items purchased from the Bight website for a full refund within 30 days of purchase. All returned items must be in the original packaging and must be clean, unworn, unwashed and unaltered. We will process the return within a couple days of receiving the package and the refund generally appears within 5-10 business days.

Warranty

All Bight Gear products are fully warranted to the original owner against manufacturers' defects in materials and workmanship for two years from the date of purchase/shipment. We will replace or repair, at our discretion, any Bight products found to be defective, exclusive of damage caused by improper or unreasonable use.

Completing a Return or Exchange

Please complete the information at the bottom of this page, print it out, and include it with your package. Ship your package to the appropriate address listed below. Allow 1-2 weeks for us to process your request. Returns will be refunded the original purchase price.

UPS or FED EX (recommended)

Bight Gear Returns
30027 SR 706 E
Ashford, WA 98304

US Postal Service

Bight Gear Returns
PO BOX W
Ashford, WA 98304

We'd love to get your desired gear on the way quickly. To expedite your exchange, we recommend that you purchase the desired item online. Once the return is received, we will issue a full credit in the amount of the original purchase price of the item. Not in a hurry? No problem, go ahead complete the information below and we'll swap it out for you.

Complete the information below. If you are requesting an exchange, please specify what you would like to exchange it for in the "Reason" column.

Name:

Order Number (Located on Receipt):

Item	Reason	Exchange or Return?
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>

Contact us at ask@bightgear.com for additional help.